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SURVEY METHODOLOGY

This 2020 Survey included responses from **505 individuals** from **41 countries**.

An online survey was open from July 24 - July 31, 2020. Only completed surveys were included in the data analysis. Respondents were only allowed to participate one time and duplicate surveys from a single email address were not accepted. The survey results were not weighted. Only responses from individuals that identified their current role as one of the following positions were included in the data presented in this report:

- MSL, Sr. MSL, Medical Advisor (or equivalent title)
- Manager / Director of MSLs (or equivalent title)

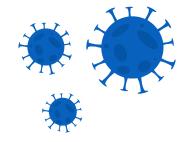
As a result, these combined roles resulted in a total of **303 individuals** from **33** countries. The report includes Global and USA results.

Respondents were invited to participate in the survey through a range of sources including:

- Announcements in our LinkedIn group "Medical Science Liaison & Medical Affairs Networkers" as well as other LinkedIn groups
- The MSL Society newsletter
- Personal direct LinkedIn contacts

The data was analyzed in partnership between the MSL Society and H1.





About: The MSL Society

The Medical Science Liaison Society is the ONLY 501c3 Nonprofit Organization dedicated to the global MSL profession. The MSL Society is managed by a team of highly experienced global MSL leaders that form an advisory committee which consists of a number of VPs, executive directors of Medical Affairs, and MSLs representing numerous companies from various regions around the world.

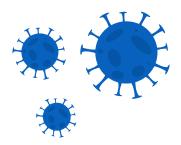
Our Vision

The Medical Science Liaison Society is exclusively dedicated to advancing the global MSL profession and helping MSLs become more effective in their careers. We provide resources for those interested in the MSL role, as well as, professional growth and development opportunities for current MSL Managers and individual MSLs. We are the credible source for the MSL profession.

Our Mission

The Medical Science Liaison Society is the primary global professional resource for MSL professionals in the Pharmaceutical, Biotechnology, Medical Device, CRO, and other healthcare industries.





About H1



About III

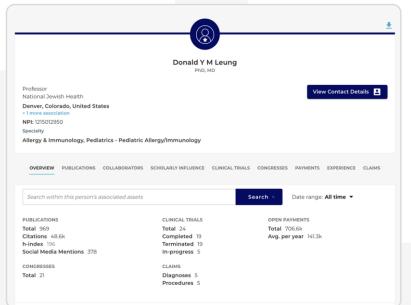
At H1, we are on a mission to create a healthier future by connecting all parties within the healthcare ecosystem.

Our global partnerships engage HCPs, Pharmaceutical, BioTech, Medical Device Companies, Health Systems and Research Institutions by providing the right data when it counts.

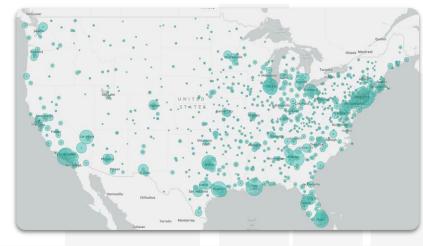
Millions of global HCP profiles

Designed for medical affairs users

HCP Profiles



Patient and Network Mapping



Contact H1 at 646-363-6450

or at H1insight.com

Institution Data

| uke Cancer Insti | OVERVIEW | PUBLICAT | TIONS PAYMENT | S P | ATIENTS | | | |
|---|--------------------------|---------------------------------------|--------------------------------------|-----------|------------------|--------------------|--|-------|
| Duke Can | cer Institute | | | | | | | |
| PARENT INSTITUTION Duke University | | WEBSITE www.dukecanceristitute.org | | | | | ORGANIZATION T | |
| PUBLICATIONS | CITATIONS | 50,231 | PAYMENTS RECEIVED | \$72.2B | REFERRALS SE | NT 50,231 | TOTAL HCP | 50,23 |
| 2,304 | SOCIAL MEDIA MENTIONS | 2,818 | CONFERENCES | 527 | REFERRALS RE | ICEIVED 30,643 | AFFILIATED INSTITUT | DNS 5 |
| HCP SPECIALTY I | DISTRIBUTION | | | PATIEN | T VOLUME | DIAGNOSES | PROCEDU | IDES |
| Cardiolo Surgical Oncolo Anesthesiolo Chiropract | gy 15% | | 52.392 46.234 42.592 39.382 | 36. | 5M | 193,192 c50919 | 57,28 85025 | 14 |
| Cardiolo Surgical Oncolo Chiropract Othe | gy 9% or 7% | | 37,192 33,481 31,492 78,912 | | C5091 | 11 - 10 IN 2511 | 80053 | 36415 |
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| | | | | | | | | |





What is your current role?



Global Data 33 Countries



Manager / Director of MSLs (or equivalent title)



MSL, Sr. MSL, Medical Advisor (or equivalent title)



What is your current role?





Manager / Director of MSLs (or equivalent title)

2151

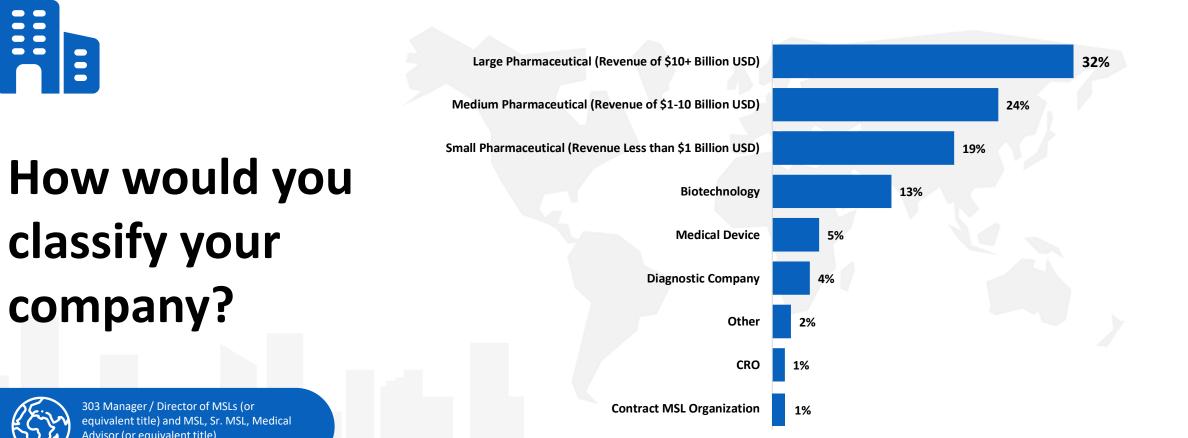
MSL, Sr. MSL, Medical Advisor (or equivalent title)





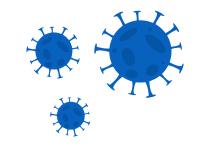


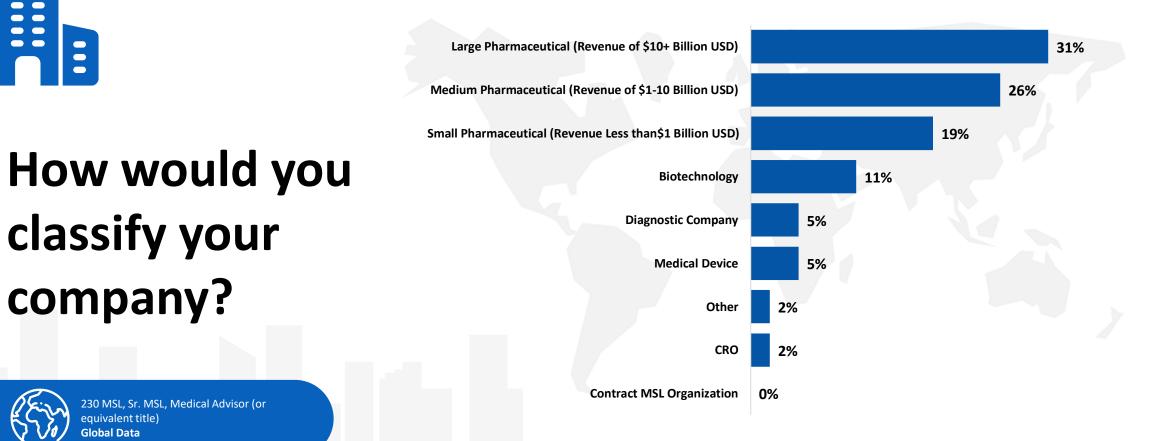
Demographic Data



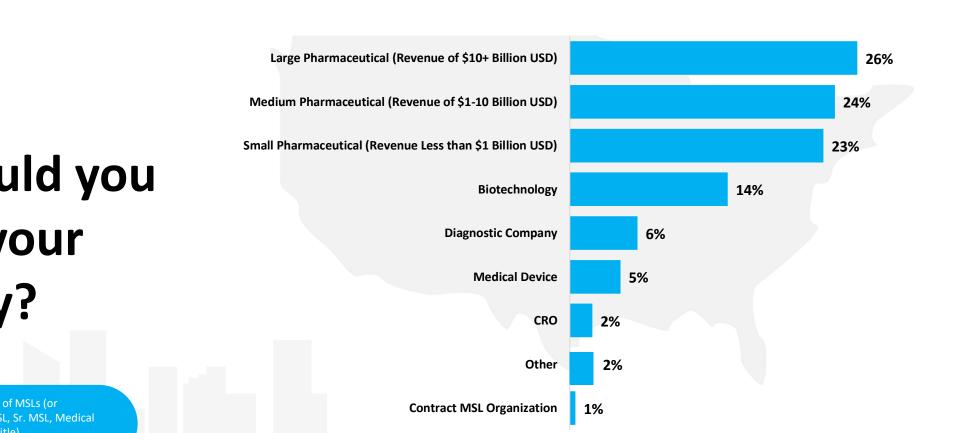


303 Manager / Director of MSLs (or equivalent title) and MSL, Sr. MSL, Medical Advisor (or equivalent title) Global Data







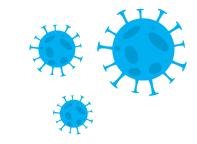


How would you classify your company?



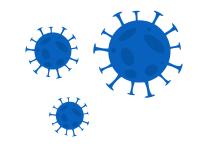
200 Manager / Director of MSLs (or equivalent title) and MSL, Sr. MSL, Medical Advisor (or equivalent title) USA Data

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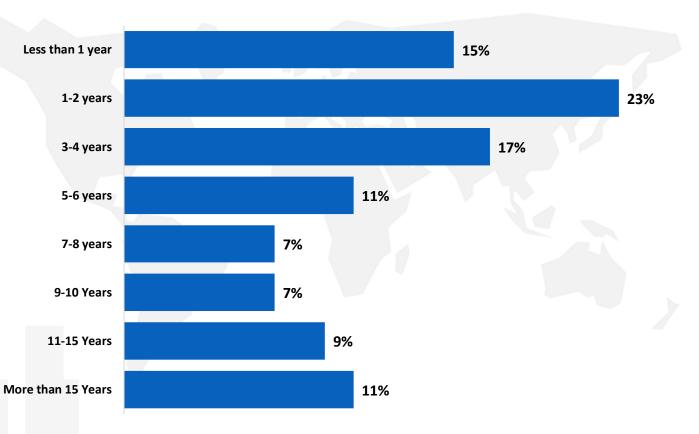
USA Data



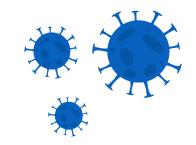
How many years of MSL/MSL management experience do you have?



300 Manager / Director of MSLs (or equivalent title) and MSL, Sr. MSL, Medical Advisor (or equivalent title) **Global Data**



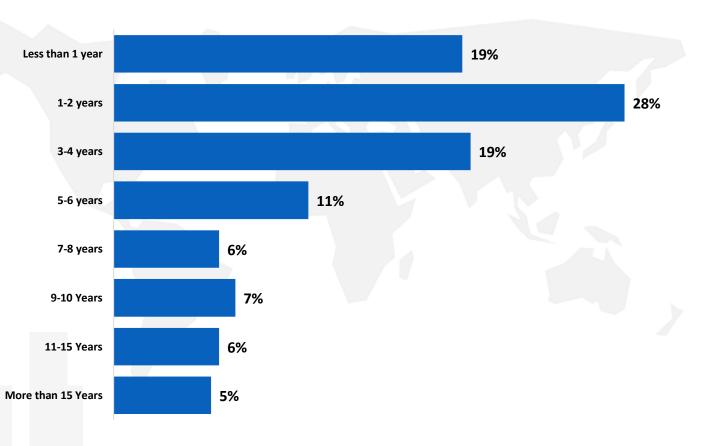




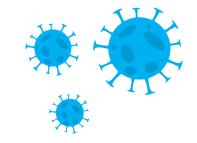
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227 MSL, Sr. MSL, Medical Advisor (or equivalent title) Global Data



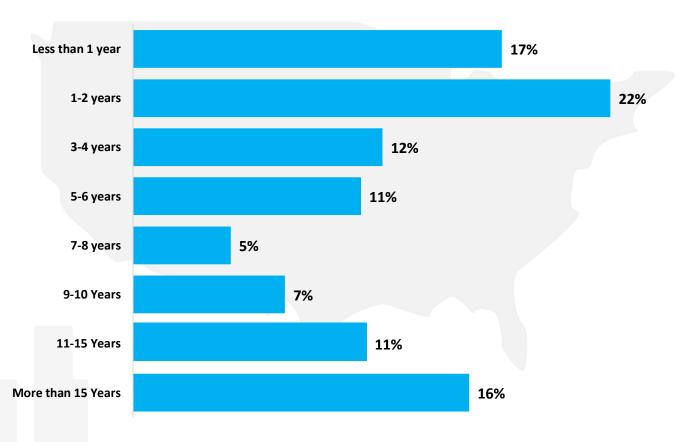




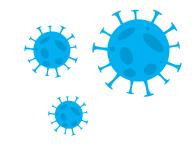
How many years of MSL/MSL management experience do you have?



198 Manager / Director of MSLs (or equivalent title) and MSL, Sr. MSL, Medical Advisor (or equivalent title) USA Data

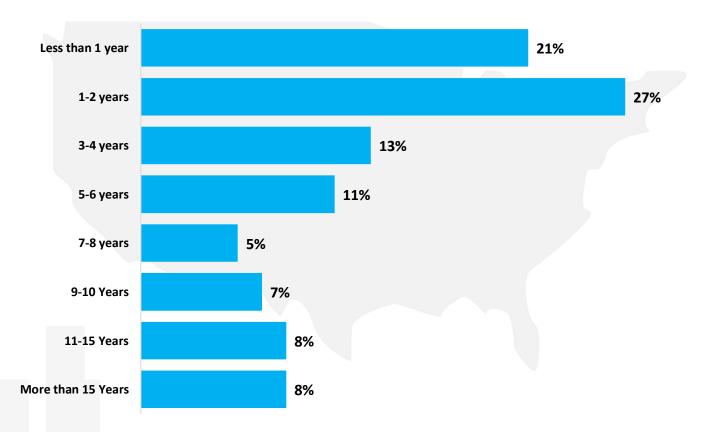






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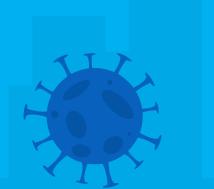






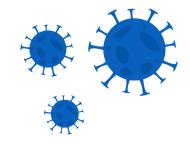






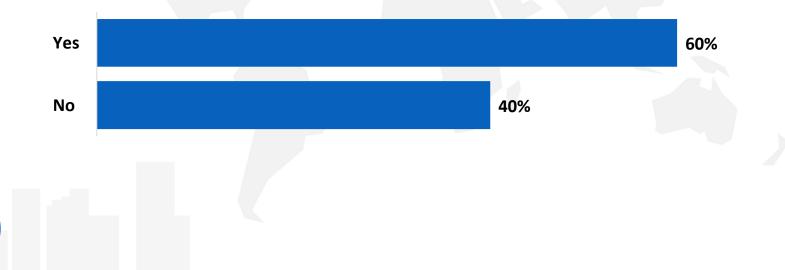
Survey Results





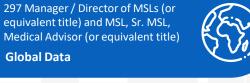


Has the purpose of MSL/KOL scientific exchange changed as a result of the COVID-19 pandemic?

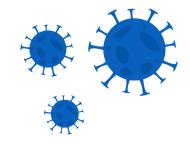




Medical Advisor (or equivalent title) **Global Data**

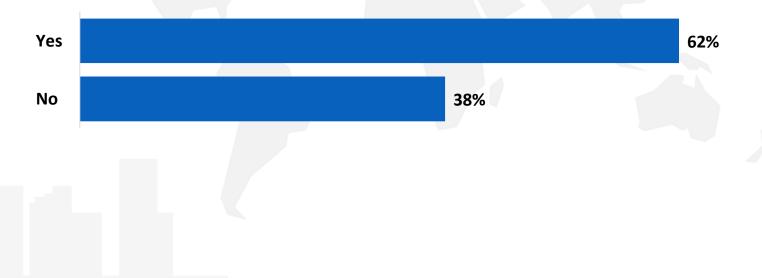




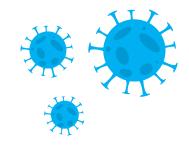




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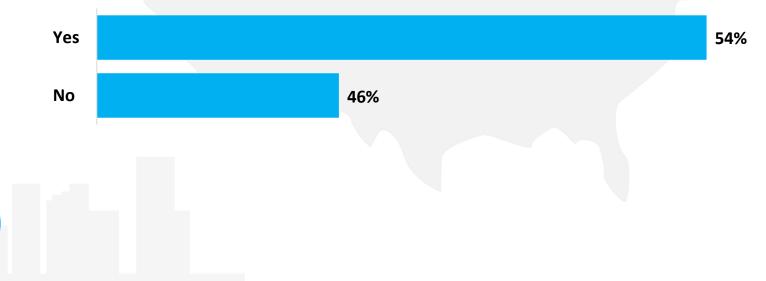






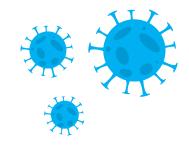


Has the purpose of MSL/KOL scientific exchange changed as a result of the COVID-19 pandemic?





USA Data

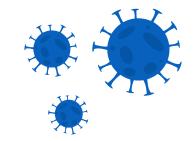




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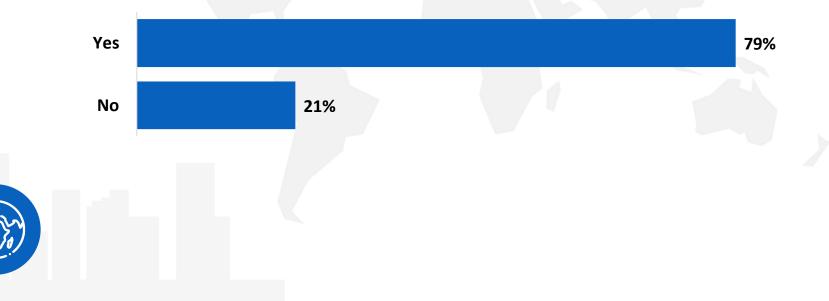




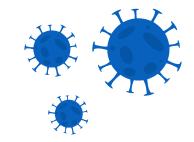


296 Manager / Director of MSLs (or equivalent title) and MSL, Sr. MSL, Medical Advisor (or equivalent title)

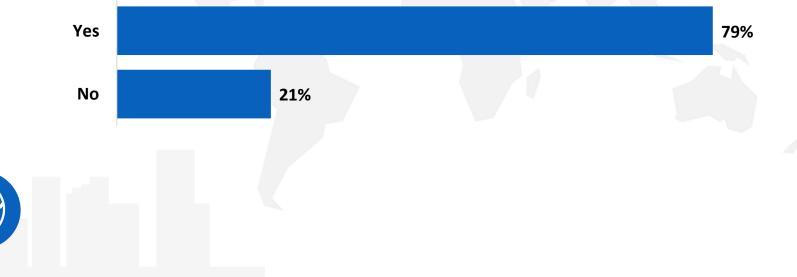
Global Data



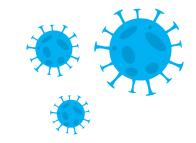








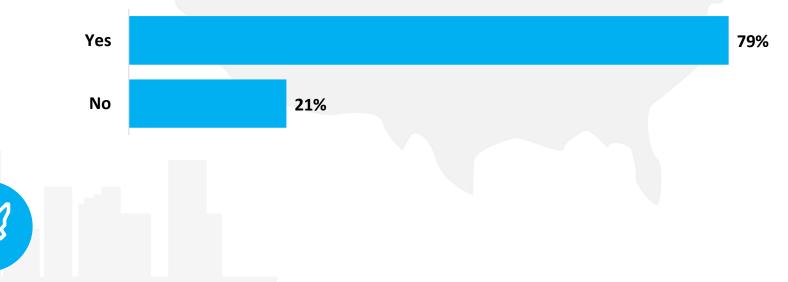




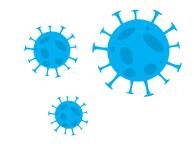


Medical Advisor (or equivalent title)

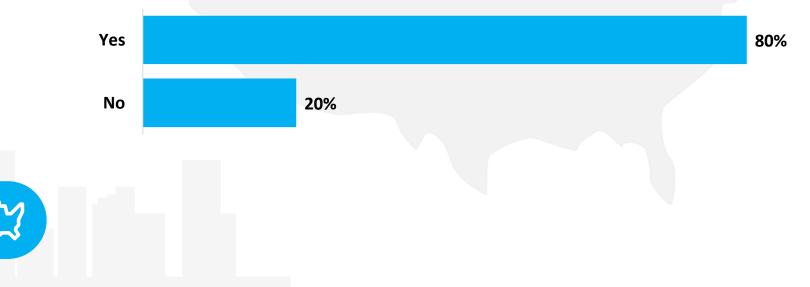
USA Data



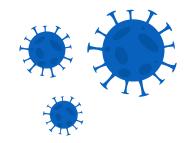


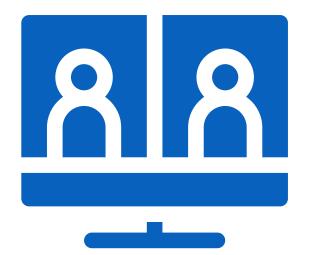




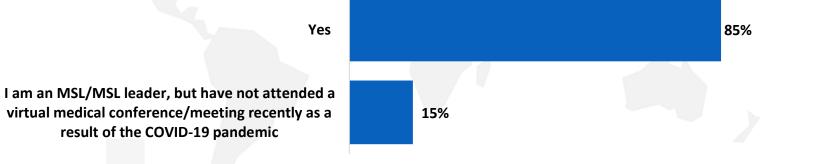






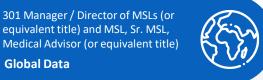


Have you attended a VIRTUAL medical conference/meeting recently as a result of the **COVID-19 pandemic?**

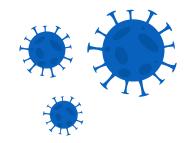




equivalent title) and MSL, Sr. MSL, Medical Advisor (or equivalent title) **Global Data**

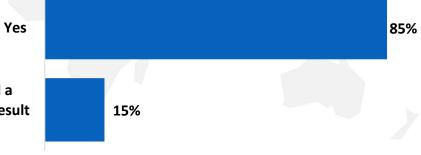








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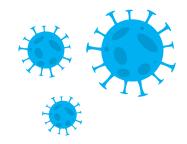


I am an MSL/MSL leader, but have not attended a virtual medical conference/meeting recently as a result of the COVID-19 pandemic

229 MSL, Sr. MSL, Medical Advisor (or equivalent title) Global Data







83%



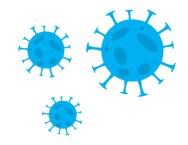
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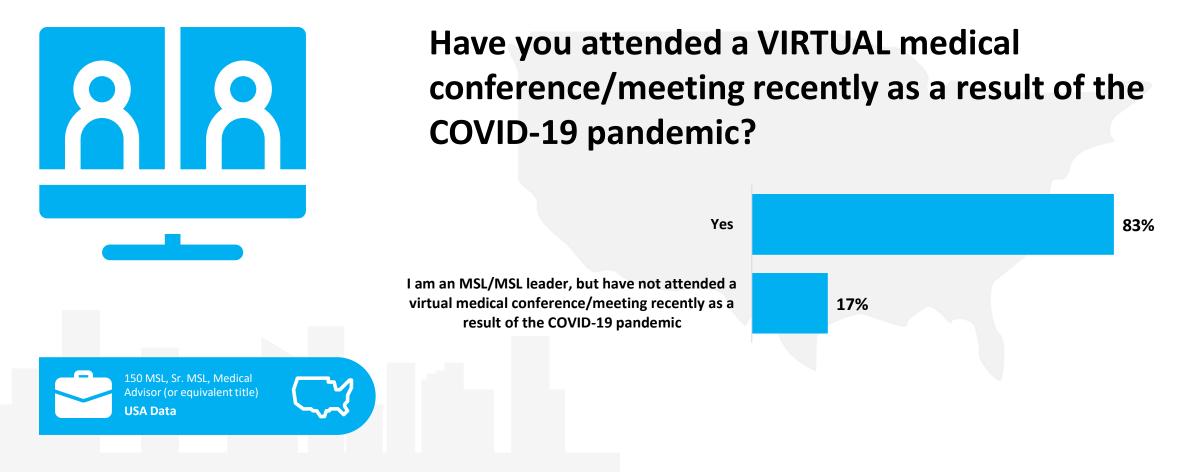
17%

Yes

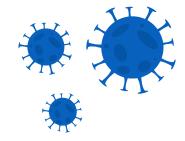
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199 Manager / Director of MSLs (or equivalent title) and MSL, Sr. MSL, Medical Advisor (or equivalent title) **USA Data**



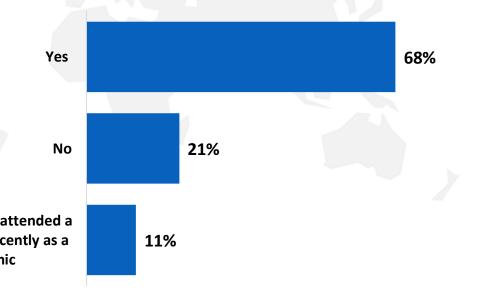






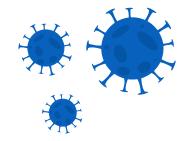


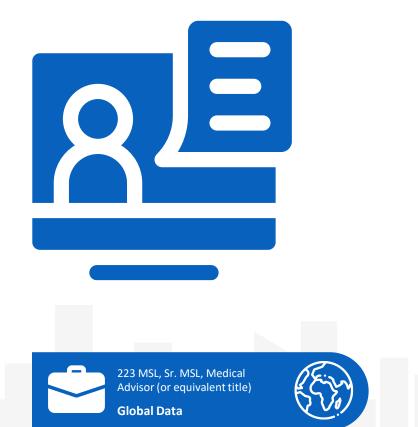
If you have attended a VIRTUAL medical conference/meeting recently as a result of the COVID-19 pandemic, did it contribute to your ability to add value to the KOLs you engage with?



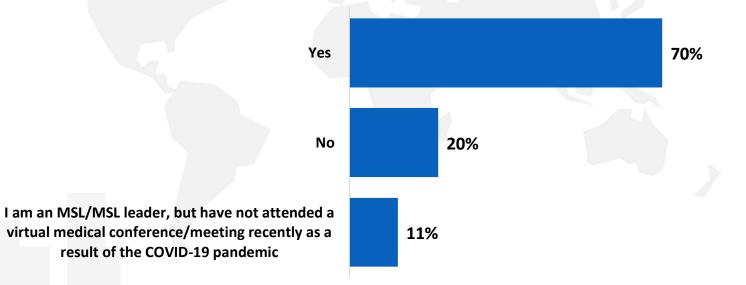


Global Data

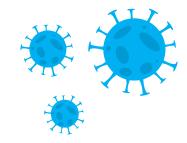




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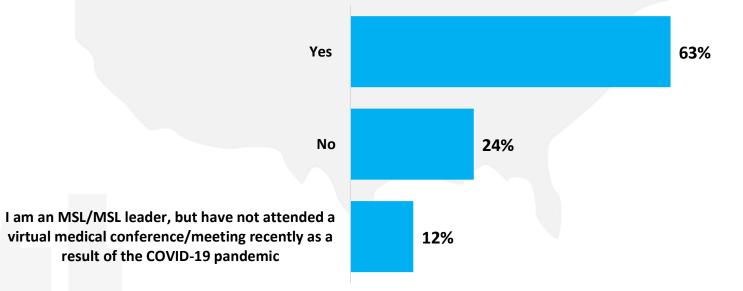






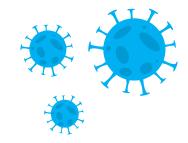


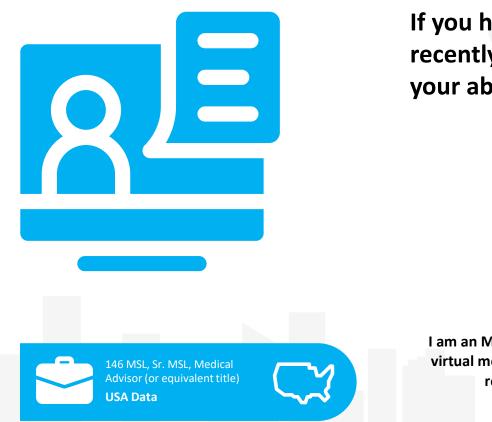
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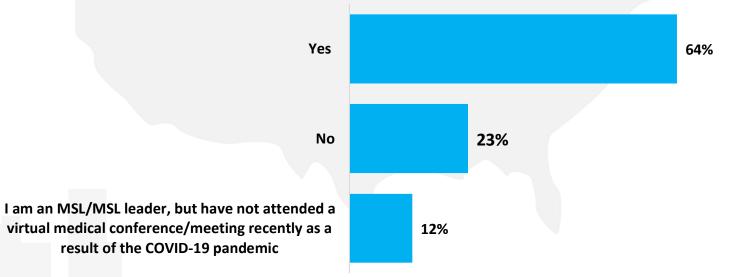


USA Data

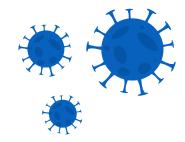


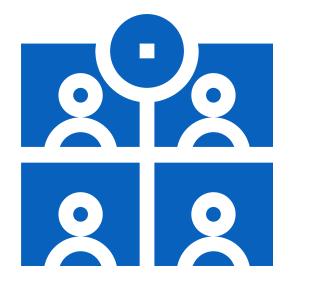


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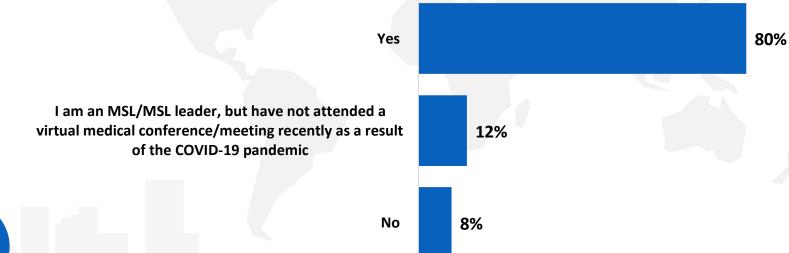








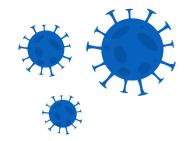
If you have attended a VIRTUAL medical conference/meeting recently as a result of the COVID-19 pandemic, did it contribute to your ability to add value to your company?





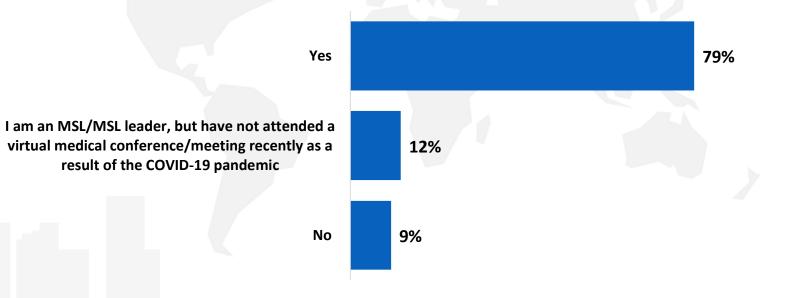








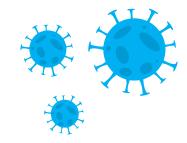
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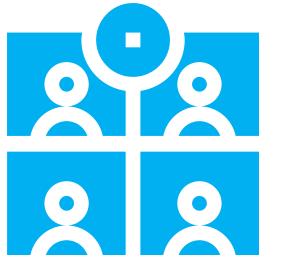


224 MSL, Sr. MSL, Medical Advisor (or equivalent title) Global Data

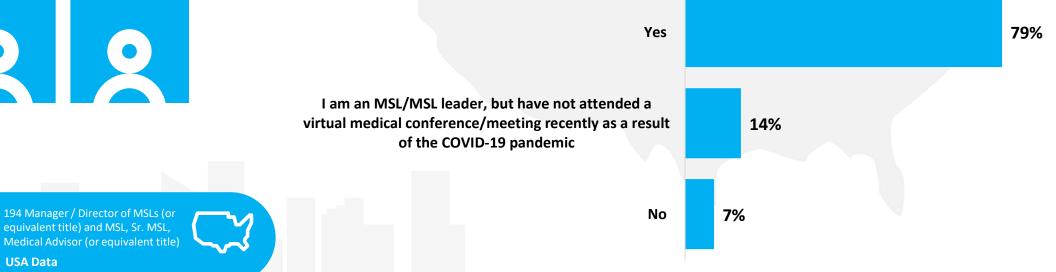






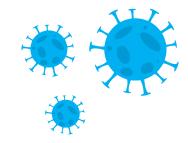


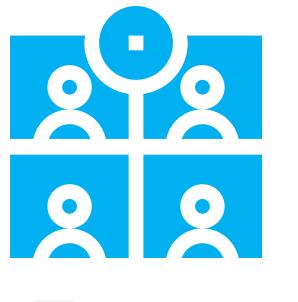
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USA Data

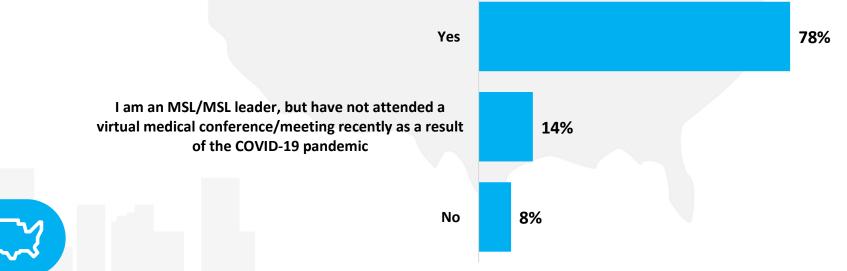




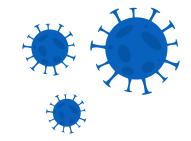
147 MSL, Sr. MSL, Medical Advisor (or equivalent title)

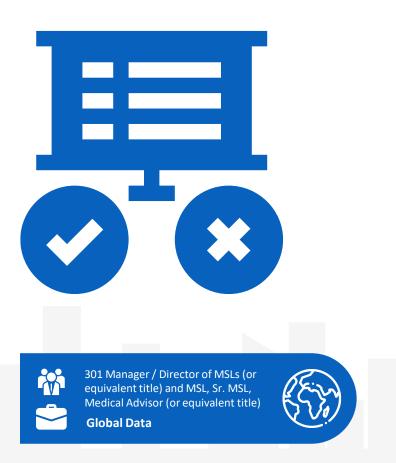
USA Data

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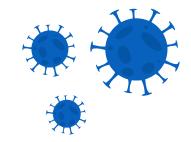


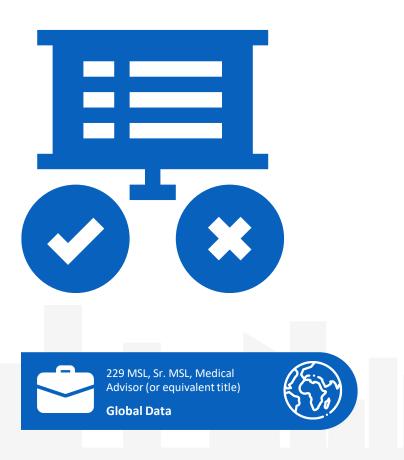






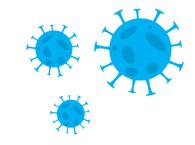


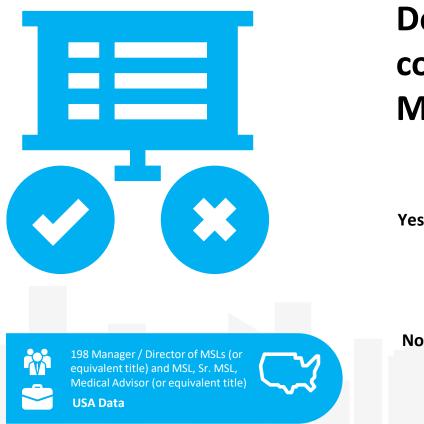


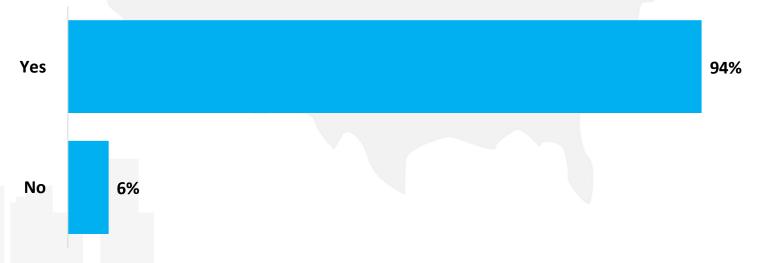




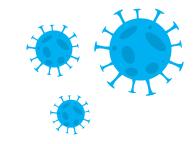


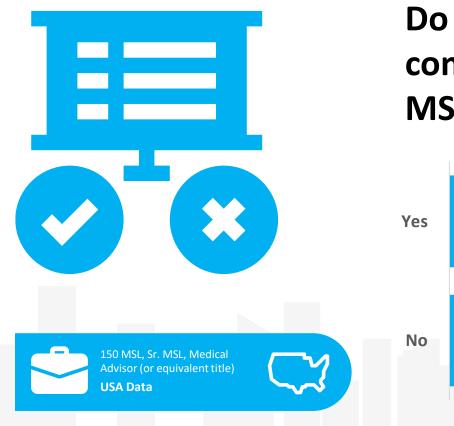


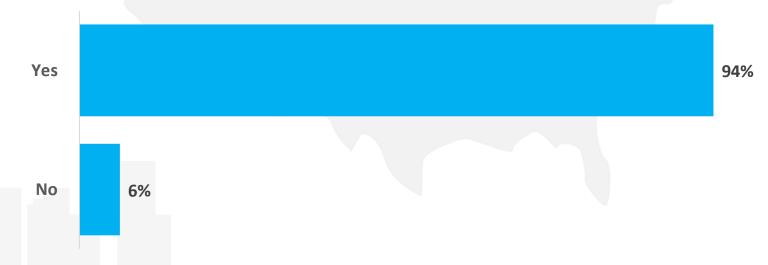




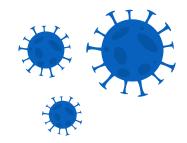


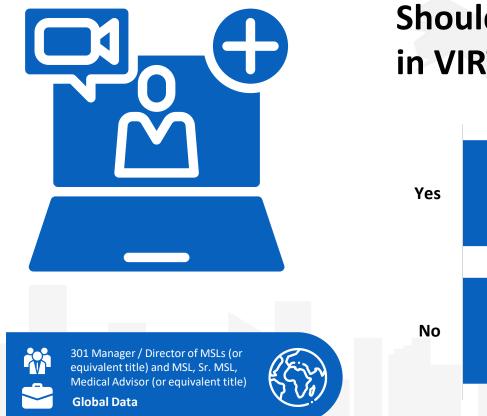








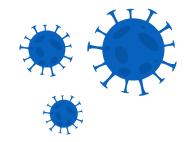




Should MSLs be required to attend/participate in VIRTUAL medical conferences/meetings?





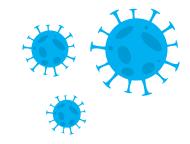


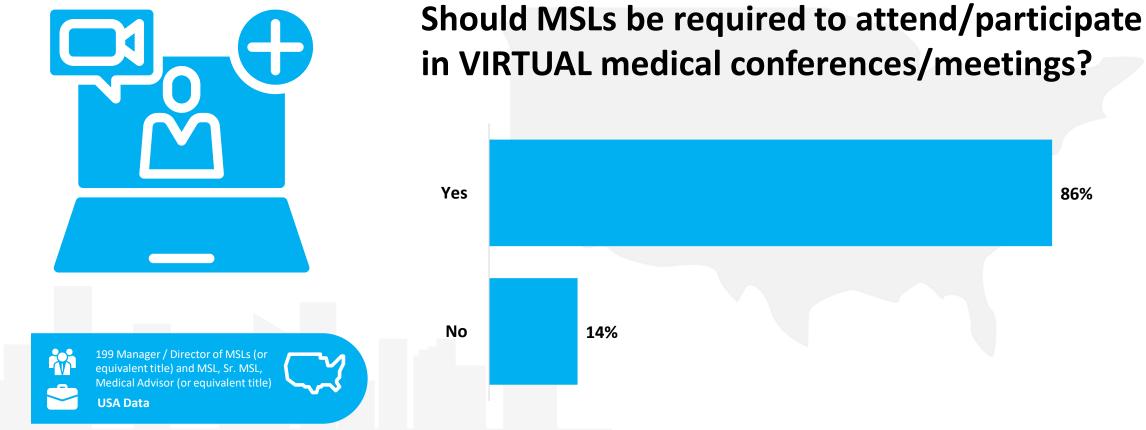


Should MSLs be required to attend/participate in VIRTUAL medical conferences/meetings?





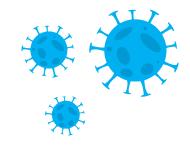


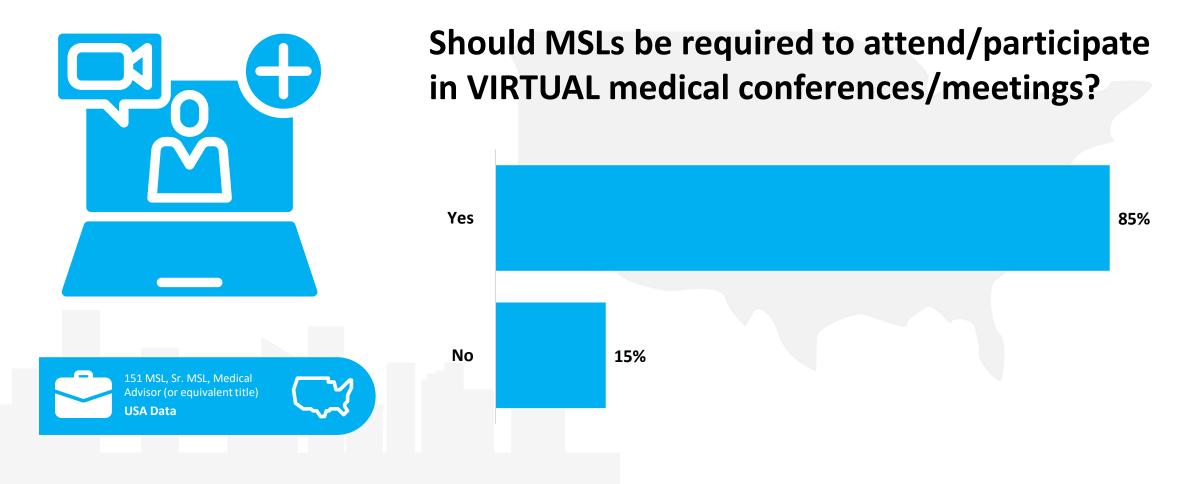


in VIRTUAL medical conferences/meetings?



86%







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